The Spark Arts for Children LCB Depot, 31 Rutland Street, Leicester LE1 1RE

# Les-tah to the Front: Frequently Asked Questions

## What age is the performance for?

This show has been specifically designed for babies, toddlers and young children aged 0-5 years old.

## Can older siblings come too?

Yes, older siblings are welcome at the performance.

#### Can I bring the child's other parent/carer or grandparents?

We don't limit how many grown-ups can come along in a booking. Families come in all shapes and sizes and we look forward to welcoming you at the show.

#### How long is the performance?

The performance is 45 minutes long.

#### How much does it cost?

£2 per person - Library member discount

£3.50 per person – Non library member

Please book one ticket per person (including children, grown-ups, and any babes-in-arms).

thesparkarts.co.uk

Email: admin@thesparkarts.co.uk

Phone: 0116 261 6893



# Can I become a library member on the day for the ticket discount?

Yes, there will be library staff on hand to help you become a library member. Click here for more information.

#### What time should larrive?

Please aim to arrive at your event 10-15 minutes before the advertised start time.

#### Are we still allowed to enter if we arrive late?

Yes, we know it can be difficult to get out of the house with small children, and we would like you to enjoy the show even if it is briefly.

# Can I buy tickets on the door?

If the show is not sold out, tickets can be purchased on the door using cash or card.

## Do I need to bring my ticket?

Yes, please show your booking confirmation to a member of staff who will check you in.

# I can no longer attend, can I get a refund?

Tickets are non-refundable within 7 days of the event.

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# I would like to change my tickets to a different day or time. Is that possible?

You need to book tickets for the new date and time. We will then issue a refund for your previous tickets.

# Is there buggy parking?

Yes, there is a dedicated area for buggy parking.

# Does my child need to sit still? Or be quiet?

At all of our performances, children should feel safe to react, make noise, move around and come and go as they need to.

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